

## RIVERINA MURRAY

# THE FUTURE FOR BUSINESS SUMMIT

29 & 30 August 2024

Charles Sturt University Albury Campus, 386 Elizabeth Mitchell Drive, Thurgoona

## Agenda

### Day 1 - Thursday 29 August 2024

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9.30 am	Registration
9.45 am	Welcome to Country – Smoking Ceremony
10.15 am	Welcome and Introduction   Serena Hardwick, Business NSW Regional Director
10.45 am	<b>The Local Economic Environment   Dr Sherman Chan, Chief Economist for Business NSW</b> <i>Business NSW's Chief Economist, Dr Sherman Chan will provide insights into our local economy and take a deep dive into Business NSW's unique data set at a regional level. This session offers unique insights into the strengths and challenges of the region, how this differs from other regions and how this translates at a state and federal level.</i>
11.25 am	<b>Panel Discussion: Serena Hardwick, Business NSW, Dr Sherman Chan, Business NSW and James Bolton, Deputy Secretary for Regional Development Delivery</b>
11.40 am	Scenario Planning and Tools   Serena Hardwick, Business NSW Regional Director
11.55 am	<b>Meet Pat and the Regional Advantage   Nick Robinson, Director</b> <i>Hear from local business operating on the global stage right from the Riverina Murray. Innovative business Meet Pat on a mission to deliver safe drinking water solutions while contributing to sustainable impact for people and the planet.</i>
12.10 pm	Lunch
1.00 pm	Welcome Back   Serena Hardwick, Business NSW

- 1.05 pm**      **Workforce - A Changing Environment | Rebecca Ackland, Chief People & Culture Officer and Tracy Paterson , Executive General Manager - NSW & ACT / Head of Regional Sales, Southern Cross Austereo**  
*What is your recruitment style? In a competitive environment there is no doubt that we need to think about how to attract and retain talent. This session will look at improving processes for attracting and retaining talent and examine what employees really want. Our expert panel will discuss workforce now and in the future.*
- 1.35 pm**      **What does the Industrial Relations Revolution mean for you? | Tamsin Lawrence, Australian Business Lawyers & Advisors**  
*Feeling overwhelmed by the new world of industrial relations? You will walk away from this session with a clear understanding of your 2024 priorities and how to avoid getting it wrong.*
- Things you should already have in place
  - Where to prioritise your resources in 2024
  - Staying out of legal trouble in the new world of IR
- 2.15 pm**      **Agenda for Action: Finance, Technology and Business | Rachel Kerrigan, Future Skills Organisation**  
*The finance, technology, and business sectors are experiencing significant growth, presenting opportunities for education and training to support these expanding industries in Regional NSW. As these sectors evolve and reshape the required skill sets, how do we ensure that the training system adapts to the changing skills landscape in finance, technology, and business.*
- 2.35 pm**      **Afternoon Tea**
- 3.05 pm**      **Improving Culture to Mitigate Risk in your Workplace | Andrew Hollier, Strategic Industry Manager, ICARE**  
*Join ICARE's Strategic Industry Manager in this session exploring organisational culture to prevent the uptake of psychological claims and mitigate risk in your workplace.*
- 3.35 pm**      **More than Just a Job | Kaitlin Fuller, Huntsman Recruiting**  
*We know that our regional brand is impacting our ability to attract and retain workforce to the region. This session will look at how leading regional recruiters, Huntsman Recruiting, are breaking misconceptions of what it means to work regionally and highlight communication methods to make our region more appealing for our future workforce.*
- 3.50 pm**      **Tourism – Everyone's Business | Serena Hardwick and Shanna McDonald, Business NSW**  
*The Visitor Economy is a significant opportunity for our local community and will help maximise the investment made in region. This section will explore the role that you and your business have in contributing to the visitor economy and will have you exploring what's in your own backyard.*
- 4.30 pm**      **Close Day 1**

**6.30 pm****The Regional Dinner with Award winning caterer Marbull Catering at Enhance by Willowbank**

Join us as we showcase the best of the Riverina Murray at the Regional Dinner. Set on the banks of the Murray River with award-winning regional caterers, you will embark on a culinary exploration of the region.

## Day 2 - Friday 30 August 2024

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**9.00 am****Welcome to Day 2 | Serena Hardwick, Business NSW****9.15 am****The True Cost of Excluding Inclusion | Cate Thomas PhD (USyd), Charles Sturt University**

*What if you could unlock more resources, more ideas or hidden talent in your business? This interactive session will look at inclusion and belonging through an intersectional lens and how you can incorporate this thinking into your business to get results.*

**9.55 am****The Logistics Game | Nick Ryder, Visy Logistics****10.10 am****Productivity - The Unspoken Crisis | Mustafa Agha, Head of Policy Business NSW**

*At a time where productivity is at an all-time low this session explores the importance of measuring productivity, key tools and findings, the use of AI and robotics as a tool to complement positions rather than replacing them and boost efficiency and safety in the workplace. Join Business NSW's Head of Policy as he shares essential productivity data and tools to help businesses stay ahead in the age of digitization.*

**10.40 am****Project Focus: Riverina Regional Joint Venture****10.55 am****Navigating Net Zero | Frank Zaknich, CEO AlburyCity Council**

*Join AlburyCity Council's CEO, Frank Zaknich as he explores how local councils are progressing towards achieving net zero emissions, meeting goals, and addressing obstacles. Discover the pivotal role that councils play in this transition, shedding light on key elements that businesses may miss and outlining the productivity and cost-saving advantages gained from implementing these strategies.*

**11.10 am****Panel Discussion: Navigating Net Zero with BNSW and Frank Zaknich****11.25 am****Morning Tea****11.45 am****Harnessing Digital Twins to Combat the Productivity Crisis | Dr. Ganna Pogrebna**

*In the face of declining productivity across industries, Digital Twins offer a transformative solution. This session will delve into how Digital Twins can revolutionise the way organisations optimise operations, enhance decision-making, and increase efficiency. Join us to explore real-world applications of Digital Twins and learn how this technology can play a pivotal role in overcoming the current productivity challenges.*

- 12.10 pm**      **AI in Sustainability | Craig Lefoe, Director Toustone**  
*Join Craig Lefoe from Toustone, Australian owned and operated advanced and predictive analytics company, to discuss how they're helping Australian businesses meet sustainability reporting requirements and how their AI predictive sustainability analytics help teams to predict future footprint, challenge initiatives, test scenarios and improve bottom line.*
- 12.35 pm**      **Panel Discussion: AI Opportunities and Application with Mustafa Agha, Craig Lefoe and Ganna Pogrebna.**
- 12.50 pm**      **Project Focus - Transgrid**
- 1.05 pm**      **Creating Vibrant Regional Communities | Serena Hardwick, Business NSW in conversation with David Hunter, Habitat Planning**  
*There are very few businesses untouched by the planning system. Business NSW has been a strong advocate for planning system reforms, acknowledging we need a system that has certainty and does not impact the commercial viability of good development. This session we will present our advocacy to date focusing on creating economic growth through planning reforms*
- 1.25 pm**      **Wrap up and Conclusion | Serena Hardwick, Business NSW**
- 1.40 pm**      **Grab and Go lunch**  
*Our lunch has been designed as a grab and go allowing people the chance to take it with them to hit the road or return to work. If you're not in a rush please hang around for some lunch and more networking opportunities.*

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